

CSG'S 2010 NATIONAL CONFERENCE

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|-------------------------------|----|
| WELCOME..... | 2 |
| SESSION HIGHLIGHTS..... | 3 |
| SPECIAL TOPICS..... | 4 |
| EXPO SHOW SPECIAL EVENTS..... | 5 |
| EVENING EVENTS..... | 6 |
| GUEST EVENTS..... | 7 |
| GENERAL INFORMATION..... | 8 |
| MEETING AGENDA..... | 10 |
| ABOUT CSG..... | 16 |
| EXHIBITORS..... | 17 |



Welcome to Providence

Dear Friends,

Change, challenge, transitions, and transformation—all are watch words for the times we live in and powerful reminders of the daunting work state policymakers face on a daily basis. The Council of State Governments is committed to empowering our members with the information and insights you need to navigate these challenges. At this meeting you will be exposed to national leaders whose insights will illuminate the results of last month's elections and will help us understand what to expect in the legislative sessions to be convened next month.

CSG is a leader in sharing capitol ideas, and here you will find an agenda full of engaging sessions and plenty of time to interact with your peers from throughout the country. We hope you will gain new knowledge and leave this conference with a renewed energy for the work of state government. Yes, the challenges are many, but, as this conference will prove, the opportunities are plentiful, too.

We appreciate all the efforts of our host state committee and its leadership. A special word of thanks to Rhode Island Gov. Donald Carcieri, Senate President Teresa Paiva-Weed, and Speaker of the House Gordon Fox. We are grateful for the warmth of their hospitality and their hard work to make this meeting a success.

Enjoy your time in Rhode Island. It may be our nation's smallest state, but we know it is a place where all of us will find an abundance of big ideas. CSG will continue to provide you the best information possible at the national level. We hope you will enjoy this meeting as much as we have enjoyed bringing it to you.



South
Dakota
Gov. Mike
Rounds
CSG 2010
President

A handwritten signature in black ink that reads "Mike Rounds".



Kentucky
Senate
President
David L.
Williams
CSG 2010
Chair

A handwritten signature in black ink that reads "David L. Williams".



CSG
Executive
Director/
CEO
David Adkins

A handwritten signature in black ink that reads "David Adkins".

SATURDAY, DEC. 4

Looking Ahead to Health Care Reform

POINT/COUNTERPOINT: DIAGNOSING THE CONSTITUTIONALITY OF FEDERAL HEALTH CARE REFORM

8–9:30 a.m.

MODERATED BY VERMONT **GOV. JIM DOUGLAS**

PANELISTS: **GILLIAN E. METZGER**, COLUMBIA LAW
SCHOOL, AND **ILYA SHAPIRO**, CATO INSTITUTE

BREAKOUT SESSIONS

10–11:30 a.m.

- **PUBLIC POLICYMAKERS' GUIDE TO
REDUCING HEALTH CARE COSTS**
- **POTENTIAL IMPACTS OF HEALTH REFORM:
EXAMINING CONSEQUENCES OF CHANGE**



DOCTOR, DOCTOR GIVE ME THE NEWS: A PHYSICIAN'S VIEW OF WHAT REALLY WORKS TO IMPROVE HEALTH AND LOWER COSTS

Noon–1:30 p.m.

KEYNOTE: DR. **DAVID H. NEWMAN**, EMERGENCY ROOM
PHYSICIAN AND DIRECTOR OF CLINICAL RESEARCH,
MOUNT SINAI SCHOOL OF MEDICINE

BREAKOUT SESSIONS

2–3:30 p.m.

- **THE FUTURE HEALTH CARE MARKETPLACE:
UNDERSTANDING HEALTH INSURANCE EXCHANGES**
- **NARROWING RURAL HEALTH DISPARITIES**

SUNDAY, DEC. 5

Preview 2011: What's Ahead for State Governments



THE 2010 ELECTION: ISSUES AND ANSWERS

8–9:30 a.m.

KEYNOTE: **DAVID GERGEN**,
SENIOR POLITICAL ANALYST
FOR CNN & *U.S. NEWS & WORLD
REPORT* EDITOR-AT-LARGE

SHARING CAPITOL IDEAS ROUNDTABLES: PREVIEW 2011

10–11:30 a.m.

- **HEALTH/HUMAN SERVICES**
- **EDUCATION**
- **ENERGY & ENVIRONMENT**
- **FISCAL/ECONOMY**
- **TRANSPORTATION/INFRASTRUCTURE**

PREVIEW 2011— WHAT'S AHEAD FOR STATE GOVERNMENT

Noon–1:30 p.m.

SPONSORED BY *CAPITOL IDEAS* MAGAZINE

MODERATED BY **SUSAN URAHN**, MANAGING DIRECTOR,
PEW CENTER ON THE STATES



POLITICS, POLICY AND REALITY: WHAT'S REALLY GOING ON IN WASHINGTON

3:30–5 p.m.

KEYNOTE: **GWEN IFILL**,
PBS' WASHINGTON WEEK

BOOK SIGNING WITH GWEN IFILL— *THE BREAKTHROUGH: POLITICS & RACE IN THE AGE OF OBAMA*

5 p.m.

Special Topics



MONDAY, DEC. 6

SPECIAL TOPICS

CLOSING GENERAL SESSION: CANADA & THE U.S.— NEIGHBORS, FRIENDS, ALLIES

Approaching Issues of Energy, Environment and Economic
Development from a North American Perspective

7:30–9 a.m.

KEYNOTE: GARY DOER, CANADIAN AMBASSADOR TO THE U.S.

SPONSORED BY THE CANADIAN EMBASSY

POLICY WORKSHOPS

2–5 p.m.

- COMMON CORE STATE STANDARDS POLICY WORKSHOP: IMPLICATIONS FOR ADOPTION AND IMPLEMENTATION
- PRESCRIPTION MONITORING PROGRAM COMPACT



TECHNICAL TOUR: CHEMART

Monday, Dec. 6 | 9:30 a.m.—Noon

Take a visit to Lincoln, R.I.—located in the heart of historical Blackstone Valley—and tour the manufacturing facilities of the **ChemArt Company**. Founded in 1976, ChemArt is an American manufacturer of custom brass ornaments and keepsakes. Join us Monday, Dec. 6, and learn how a concept or design is transformed into a 24-karat gold and brass, hand-assembled ornament and packaged on-site. ChemArt makes the official White House Christmas ornaments. Pre-registration required; space is limited.



Expo Show Special Events

EXPO SHOW HOURS

Saturday, Dec. 4 | 9:30 a.m.—Noon & 1:30–5:30 p.m.

Sunday, Dec. 5 | 9:30 a.m.—Noon & 1:30–3:30 p.m.

CSG ORNAMENT

Be sure you stop by the **ChemArt booth** in the Expo Show to pick up your commemorative **CSG/Rhode Island Holiday Ornament**. You will find a card in your registration packet—take it to the ChemArt booth to exchange for a one-of-a-kind gift!

CSG KNOWLEDGE CENTER, STATES PERFORM AND *THE BOOK OF THE STATES ONLINE*

Stop by the **CSG booth** during break times to learn more about three of CSG's most innovative tools designed to provide you with quick, cutting-edge information in an easy, accessible format.

SOCIAL MEDIA BOOT CAMP

Learn the basics of using **Facebook** and **Twitter**, get your individual questions answered, and learn what you need to know to protect your privacy when using these ever-evolving tools. The hands-on experience will help you work with your own accounts if you have them or help you create accounts if you have not yet joined the social media world. Learn how to set up Google Alerts, a useful tool to help you monitor every time you or issues you care about are mentioned online. Check the full conference schedule beginning on page 10 for specific times.

DESSERT RECEPTION HONORING SOUTH DAKOTA GOV. MIKE ROUNDS, CSG 2010 PRESIDENT

Saturday, Dec. 4 | 1:30–2 p.m.

Come celebrate **South Dakota Gov. Mike Rounds'** year as CSG President. The governor's favorite—apple pie and apple crisp—will be served. Please join us to give Gov. Rounds a proper South Dakota sendoff.

CELEBRATING INNOVATIONS RECEPTION: 2010 CSG INNOVATION AWARDS PRESENTATION

Saturday, Dec. 4 | 4–5:30 p.m.

CSG began presenting **Innovations Awards** in 1986 to highlight exemplary state programs and to help share those experiences with other states. Join **South Dakota Gov. Mike Rounds** as CSG honors this year's winners of the Innovations Awards. Reception will take place in the foyer area of the Expo Show.

DESSERT RECEPTION HONORING KENTUCKY SENATE PRESIDENT DAVID L. WILLIAMS, CSG 2010 CHAIR

Sunday, Dec. 5 | 1:30–2 p.m.

Join us as we bid our outgoing CSG Chair **Senate President David L. Williams** a special Kentucky farewell. Come enjoy two Kentucky favorites—Kentucky pie and bread pudding!

EXPO SHOW PRIZE GIVEAWAY

Sunday, Dec. 5

Conclusion of General Session Featuring **Gwen Ifill**.



Photo Courtesy of Providence Park CVB

Evening Events

WELCOME TO RHODE ISLAND RECEPTION

Friday, Dec. 3 | 5:30 p.m.

Welcome to Rhode Island! Join your Rhode Island Host State colleagues at the **Bank of America City Center Skating Rink**. As one of New England's most popular winter destinations, Providence's skating rink is twice the size of Rockefeller Plaza's ice rink in New York City. Enjoy classic Italian food and wine while watching a special ice skating performance. And, if you'd like, put on a pair of skates and take a spin on the ice. Warm up afterwards in the heated tent with warm cider and hot chocolate.

Dress is casual for this event.

RHODE ISLAND STATE HOUSE RECEPTION

Saturday, Dec. 4 | 6:30 p.m.

Join our Rhode Island hosts at the historic State House for a festive holiday celebration featuring the world-renowned cuisine of **Johnson & Wales University College of Culinary Arts**. Guests will have the opportunity to tour the historic property while also enjoying very special holiday entertainment from the Providence Festival Ballet.

Holiday attire is encouraged.

WATERFIRE AT WATERPLACE

Sunday, Dec. 5 | 7 p.m.

In the heart of the city's riverfront and business district, WaterPlace Restaurant overlooks the Providence River and WaterFire Basin. Local artist Barnaby Evans has created **WaterFire Providence**, a multi-sensory experience that draws hundreds of thousands of visitors to the city. This series of bonfires installed on the three rivers of downtown Providence entices with aromatic wood smoke, flickering firelight and enchanting music. You won't want to miss this one-of-a-kind event as the City of Providence lights a special WaterFire for the 2010 CSG National Conference. Gather with your fellow attendees from across the country for food, music and one of Providence's most treasured traditions.

Dress is casual for this event.

A SALUTE TO PUBLIC SERVICE— CSG DESSERT RECEPTION

Sunday, Dec. 5 | 9–11 p.m.

Join your colleagues for coffee, cordials and desserts at the historic Biltmore hotel.

SATURDAY, DEC. 4



TOUR OF FEDERAL HILL RESTAURANTS & SHOPS

9 a.m.—Noon

Go behind the scenes of some of the state's premier Italian restaurants, sample

food, talk with the chefs and enjoy time on your own for exploring historic **Federal Hill**. Limited to 18 participants.

RHODE ISLAND SCHOOL OF DESIGN ALUMNI HOLIDAY ART SALE

10 a.m.—4 p.m.

Rhode Island School of Design Alumni Art Sales feature thousands of items including fine art, home accessories, greeting cards, jewelry, paintings, furniture, rugs, clothing, photographs, glass and ceramics created by alumni. Sale will take place in the Rhode Island Convention Center.



PROVIDENCE PRESERVATION SOCIETY HOLIDAY FESTIVAL

11 a.m.—5 p.m.

The historic **Benefit Street** houses included on this self-guided tour will be open from 11 a.m. to 5 p.m.

Preserved, restored and furnished carefully and creatively, these houses are sure to dazzle and inspire. Walking tours of Benefit Street will be provided at 11:30 a.m. and 12:30 p.m.

SUNDAY, DEC. 5



TOUR OF NEWPORT, RHODE ISLAND

8 a.m.—4 p.m.

Visit includes tour of **The Breakers** and **Marble House** mansions, lunch and time for shopping along the scenic **Thames**

Street area. Rhode Island's **City by the Sea** will be illuminated in holiday lighting and decorations.



DOWNCITY ALIVE! WALKING TOUR

9—11 a.m.

The Providence Renaissance meets the Victorian city center in **Downcity Alive!**, a Rhode Island Historical Society walking tour.

Downcity hosts a fascinating mix of architecture, public art, waterfront development, cart paths turned into glorious streets, and hard luck and good luck stories galore. Residents and visitors alike shop, eat, stroll, study, go to art galleries and attend the theater in this award-winning urban center. Everything old is new again and very much alive in Providence: A city with an important past and a bright future. Light breakfast included.

"A CHRISTMAS CAROL" PRESENTED BY THE TRINITY REPERTORY COMPANY

Noon—1:30 p.m.

Celebrate the magic and wonder of the holiday season with this beloved New England holiday tradition. Appealing to young and old alike, this timeless tale of the power of forgiveness is a welcome reminder of the magic the holidays bring. Limited to 40 participants.

All guest events require registration; please check at the host state desk if you would like to attend a tour and have not yet registered or if you have questions about a tour for which you have pre-registered.



General Info

VENUE INFORMATION



Photo Courtesy of Providence Warwick CVB.

Rhode Island Convention Center
One Sabin Street
Providence, RI 02903
phone: (401) 458-6000



The Providence Biltmore
11 Dorrance Street
Providence, RI 02903
phone: (401) 421-0700
Toll Free: (800) 294-7709



Photo Courtesy of Providence Warwick CVB.

The Westin Providence
One West Exchange Street
Providence, RI 02903
phone: (401) 598-8000

INTERNET ACCESS

Internet access is available in the Expo Show area (Ballrooms DE).
Internet access and free wireless are also available on the 4th floor prefunction area.

ATTIRE

Dress for the conference is business attire.

ALCOHOL POLICY

CSG advocates the responsible use of alcohol and encourages designated drivers by all participants at CSG functions.

Welcome to Rhode Island!

Home of ChemArt, The official
manufacturer of the
White House Christmas Ornament



Proudly Made in America



Ornaments, bookmarks, lapel pins, metal invitations, and more. Our ChemArt creations are perfect for:

- Gift shops
- Fundraising
- Donor / Volunteer Recognition
- Special events



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"Chemart has been a preferred vendor since the day the Clinton Presidential Center opened. Extremely creative, responsive, high quality... a pleasure to work with".

**Connie Fails,
Manager, Clinton Museum Store**

FRIDAY, DEC. 3

CSG REGISTRATION DESK OPEN

Noon–7 p.m. | Prefunction, 5th Floor

REDUCING HEALTH DISPARITIES IN SEXUALLY TRANSMITTED DISEASES AND HIV/AIDS

1–5 p.m. | 552AB

NATIONAL ASSOCIATION OF STATE TREASURERS: NEW TREASURER SYMPOSIUM (INVITATION ONLY)

1–5 p.m. | Biltmore Hotel

ASSOCIATES ADVISORY COMMITTEE

1–3 p.m. | 551AB

21ST CENTURY FOUNDATION

3:30–5 p.m. | 551AB

HOST STATE EVENT:

WELCOME TO RHODE ISLAND RECEPTION

5:30 p.m. | Bank of America City Center Skating Rink

Welcome to Rhode Island! Join your Rhode Island Host State colleagues at the **Bank of America City Center Skating Rink**. As one of New England's most popular winter destinations, Providence's skating rink is twice the size of Rockefeller Plaza's ice rink in New York City. Enjoy classic Italian food and wine while watching a special ice skating performance. And, if you'd like, put on a pair of skates and take a spin on the ice. Warm up afterwards in the heated tent with warm cider and hot chocolate.

Dress is casual for this event.

SATURDAY, DEC. 4

Looking Ahead to Health Care Reform

CSG REGISTRATION DESK OPEN

7:30 a.m.–6 p.m. | Prefunction, 5th Floor

POINT/COUNTERPOINT: DIAGNOSING THE CONSTITUTIONALITY OF FEDERAL HEALTH CARE REFORM

8–9:30 a.m. | Ballroom A

Breakfast buffet will open at 7:30 a.m.

On March 3, 2010, Virginia Attorney General Kenneth T. Cuccinelli filed a lawsuit against U.S. Secretary of Health and Human Services Kathleen Sebelius on behalf of his state alleging that federal health care reform—the Patient Protection and Affordable Care Act—was unconstitutional. The lawsuit brought the debate about the roles state and federal governments should play in national health care reform front and center. To date, 20

more states are challenging the law's requirement that individuals must carry health insurance or face a penalty.

Join **Vermont Gov. Jim Douglas** and constitutional scholars **Gillian Metzger** and **Ilya Shapiro** for a lively debate as they discuss the constitutionality of federal health care reform and explore the impact of the recently filed *Virginia v. Sebelius*.

NATIONAL ASSOCIATION OF STATE TREASURERS: NEW TREASURERS SYMPOSIUM (INVITATION ONLY)

9 a.m.–5 p.m. | Biltmore Hotel

SPOUSE/GUEST ACTIVITIES

9 a.m.–4 p.m.

See page 7.

EXPO SHOW OPEN

9:30 a.m.–Noon | Prefunction, 5th Floor & Ballroom DE

SOCIAL MEDIA BOOT CAMP: FACEBOOK

9:30–10 a.m. | Expo Show, Ballroom DE

INVESTMENT SUBCOMMITTEE

10–11:30 a.m. | 553A

BREAKOUT SESSIONS

10–11:30 a.m.

■ PUBLIC POLICYMAKERS' GUIDE TO REDUCING HEALTH CARE COSTS

551AB

As states expand access to health insurance coverage under federal health reform, big questions remain about how to simultaneously improve health care quality and slow the growth in health costs. Some states have implemented innovative comprehensive programs to address these elusive policy goals. Presenters will discuss successful examples in the areas of administrative efficiencies, prevention and wellness, patient-centered health homes and payment reforms that can easily be replicated in your state.

■ POTENTIAL IMPACTS OF HEALTH REFORM: EXAMINING CONSEQUENCES OF CHANGE

552AB

Following a whirlwind tour of the key provisions of the federal health reform law, a panel of health care stakeholders will gaze into their crystal balls and discuss the potential impacts of the Affordable Care Act. David Adkins, CSG's executive director, will lead public and private sector representatives in a conversation about opportunities and challenges presented by the reform mandates. The session will help state policymakers understand the various lenses through which health reform is viewed, including health insurance companies, hospitals, state Medicaid programs, physicians and other providers, and consumers.

SOCIAL MEDIA BOOT CAMP: TWITTER

11:30 a.m.–Noon | Expo Show, Ballroom DE

DOCTOR, DOCTOR GIVE ME THE NEWS: A PHYSICIAN'S VIEW OF WHAT REALLY WORKS TO IMPROVE HEALTH AND LOWER COSTS

Noon–1:30 p.m. | Ballroom A

Dr. **David H. Newman** is a leading voice calling for reforms in health care—in the ways we deliver care and the system in which the care is delivered. He will offer his opinions on how to restore access, quality and efficiency to our health care system. He will also address holding down costs as the primary objective in health care reform. You will not want to miss Newman—a doctor, teacher, author and soldier—as he gives a physician's view of what really works to improve health and lower costs.

DESSERT RECEPTION HONORING SOUTH DAKOTA GOV. MIKE ROUNDS

1:30–2 p.m. | Expo Show, Prefunction, 5th Floor

Come celebrate **South Dakota Gov. Mike Rounds'** year as CSG President. The governor's favorite—apple pie and apple crisp—will be served. Please join us to give Gov. Rounds a proper South Dakota sendoff.

SOCIAL MEDIA BOOT CAMP: MAKE THE WEB WORK FOR YOU: LEARN TO USE GOOGLE ALERTS & RSS FEEDS

1:30–2 p.m. | Expo Show, Ballroom DE

EXPO SHOW OPEN

1:30–5:30 p.m. | Prefunction, 5th Floor & Ballroom DE

COMMITTEE ON SUGGESTED STATE LEGISLATION (PART I)

2–3:30 p.m. | 555AB

BREAKOUT SESSIONS

2–3:30 p.m.

- **THE FUTURE HEALTH CARE MARKETPLACE:
UNDERSTANDING HEALTH INSURANCE EXCHANGES**
552AB

State insurance agencies are already planning for health insurance exchanges, which are due to launch in every state by January 2014. Learn the basics of how exchanges will offer insurance to individuals and small businesses that otherwise would not have access. Tailored to policymakers, this session will also identify the pressing decision points and timelines that states must address to successfully form an exchange.

- **NARROWING RURAL HEALTH DISPARITIES**
551AB

Programs under federal health reform aim to tackle the persistent challenges of rural health



disparities through expanded access and quality. New investments in rural primary care work force development and changes to rural hospital financing are part of the strategies to improve quality and reduce costs while improving health. State experts will describe how investments in telemedicine are bringing immediate specialized care to remote areas to save lives and reduce unnecessary care and costs. Hear about state successes in teaching patients to effectively manage chronic diseases, showing how integrating information technology, coordinating health providers, and incorporating evidence-based service improvement could diminish rural health disparities.

CELEBRATING INNOVATIONS RECEPTION

4–5:30 p.m. | Expo Show, Prefunction, 5th Floor
Food and beverage will be served.

CSG began presenting **Innovations Awards** in 1986 to highlight exemplary state programs and to help share those experiences with other states. Join South Dakota Gov. Mike Rounds as CSG honors this year's winners of the Innovations Awards. Reception will take place in the foyer area of the Expo Show.

CSG EASTERN REGIONAL CONFERENCE BUDGET MEETING

3–5:30 p.m. | 553A

RHODE ISLAND STATE HOUSE RECEPTION

6:30 p.m. | 82 Smith Street

Join our Rhode Island hosts at the historic State House for a festive holiday celebration featuring the world-renowned cuisine of **Johnson & Wales University College of Culinary Arts**. Guests will have the opportunity to tour the historic property while also enjoying very special holiday entertainment from the Providence Festival Ballet.

Holiday attire is encouraged.

SUNDAY, DEC. 5

Preview 2011:

What's Ahead for State Governments

CSG REGISTRATION DESK OPEN

7:30 a.m.—6 p.m. | Prefunction, 5th Floor

THE 2010 ELECTION: ISSUES AND ANSWERS

8—9:30 a.m. | Ballroom A

Breakfast buffet opens at 7:30 a.m.

Many questions regarding the future of the country are left unanswered—and candidates from both parties need to have answers. Now that it's the law of the land, will health care reform fundamentally change the political climate? How did it alter congressional races around the country? Is this just the beginning of more reform? What plans will Congress and the Obama administration pursue to grow the economy after the recession? Where is the country headed on education, energy, the environment, jobs and taxes? And how will all this affect what President Obama is able to accomplish as he heads toward the 2012 elections? Uncanny in his ability to translate what is happening in Washington, **David Gergen** sets his sights on the current political landscape and the 2010 elections. A trusted adviser to presidents of both parties and a leading commentator for more than two decades, Gergen offers unmatched perspectives on America's future.

SPOUSE/GUEST ACTIVITIES

7 a.m.—4 p.m.

See page 7.

A CONVERSATION WITH DAVID GERGEN:

SPECIAL Q & A SESSION FOR TOLL FELLOW ALUMNI (INVITATION ONLY)

9:30—10:15 a.m. | 558A

EXPO SHOW OPEN

9:30 a.m.—Noon | Prefunction, 5th Floor & Ballroom DE

SOCIAL MEDIA BOOT CAMP: FACEBOOK

9:30—10 a.m. | Expo Show, Ballroom DE

CSG EASTERN REGIONAL CONFERENCE ANNUAL MEETING COMMITTEE

9:30—10:30 a.m. | 554AB

SHARING CAPITOL IDEAS ROUNDTABLES: PREVIEW 2011

10—11:30 a.m.

HEALTH/HUMAN SERVICES

551AB

Learn what's ahead for health policy in 2011 and beyond as states prepare for full implementation

of health reform in 2014. Will the 2010 midterm elections result in repeal or amendment of the federal law? Given the information presented in Saturday's health sessions, hear what states need to accomplish in their 2011–12 legislative sessions and what preparations are needed from executive branch Medicaid and insurance departments. Share your ideas on what health reform and other topics you would like to see CSG focus on at future meetings and in future publications.

EDUCATION

552AB

Learn what impact the 2010 elections will have on education issues in your state at a roundtable to preview education policy trends in 2011. Find out if state-level education reform is attainable in light of today's economic conditions. Join the discussion with your colleagues on how to strengthen academic standards and ensure accountability for all students; best practices to close the ever-present achievement gap; and how policymakers, education officials, local administrators, parents and the business community can work together to prepare students for college or the work force.

ENERGY & ENVIRONMENT

555AB

States are facing challenges related to energy and environment in 2011, including offshore drilling, complying with greenhouse gas emissions regulations, and ensuring an adequate water supply. Come share the issues your states are facing. Join the discussion and share your insights on the key energy and environment drivers of 2011. This is your opportunity to help guide CSG's future research and outreach efforts.

FISCAL/ECONOMY

556AB

Moderated by Maryland State Treasurer Nancy Kopp, this discussion will focus on the top four fiscal topics facing states: the economy, public pensions, federal financial reform in the states and unemployment insurance. Speakers include Rhode Island Senate Fiscal Adviser Peter Marino, Delaware Pension Administrator David C. Craik, National Conference of Insurance Legislators President Kentucky Rep. Bob Damron and Maine Department of Labor Commissioner Laura A. Fortman.

TRANSPORTATION/INFRASTRUCTURE

553AB

Join in the discussion on what's ahead for transportation and infrastructure in 2011 and the impact of the 2010 elections. Hear about the challenges facing state governments in the year ahead, including the possibility of a new federal surface transportation authorization bill; state transportation initiatives and policies; the future of high-speed rail, public-private partnerships and tolling; and a host of other important transportation and infrastructure issues. Tell us what topics you would like to see CSG focus on at future meetings

and in future publications. Come share your insights and ideas and learn from your colleagues.

CSG EASTERN REGIONAL CONFERENCE EXECUTIVE COMMITTEE

10:30 a.m.–2 p.m. | Ballroom B

SOCIAL MEDIA BOOT CAMP: TWITTER

11:30 a.m.–Noon | Expo Show, Ballroom DE

GENERAL SESSION: PREVIEW 2011— WHAT'S AHEAD FOR STATE GOVERNMENT

Noon–1:30 p.m. | Ballroom A

Sponsored by *Capitol Ideas* magazine

Susan Urahn, managing director of the Pew Center on the States, will lead a panel of experts in a discussion about what is on the horizon for state governments and their leaders. Topics will cover a wide range of issues including education, the economy, health reform, energy and transportation.

DESSERT RECEPTION HONORING KENTUCKY SENATE PRESIDENT DAVID L. WILLIAMS

1:30–2 p.m. | Expo Show, Prefunction, 5th Floor

Join us as we bid our outgoing **CSG Chair Senate President David L. Williams** a special Kentucky farewell. Come enjoy two Kentucky favorites—Kentucky pie and bread pudding!

EXPO SHOW OPEN

1:30–3:30 p.m. | Prefunction, 5th Floor & Ballroom DE

SOCIAL MEDIA BOOT CAMP: MAKE THE WEB WORK FOR YOU: LEARN TO USE GOOGLE ALERTS & RSS FEEDS

1:30–2 p.m. | Expo Show, Ballroom DE

BREAKOUT SESSIONS

2–3:30 p.m.

Sponsored by Toll Fellows

- **AS SEEN ON TV: HOW TO PRODUCE AN EFFECTIVE
POLITICAL MESSAGE**

551AB

With too many hot button issues to count and a tendency to resort to partisan smears, the 2010 midterm election followed other recent cycles in elevating the national temperature as record amounts of money were spent on candidate advertising campaigns. Learn what messages really hit home with voters and what ads from 2010 and previous elections struck a chord with the electorate. Join Chad Gallagher, a 2006 Toll alum and a former campaign adviser for former Arkansas Gov. Mike Huckabee, as he leads a panel discussion on how to craft an effective political message



- **A CALL TO SERVICE: WOMEN IN GOVERNMENT**
552AB

The 2010 election cycle is dubbed “the year of the woman” as record numbers of female candidates made the ballot across the country. For a country where men are now a minority but only a small fraction of elected offices are filled by women, this is an important trend. Join a panel of Toll Fellows alumni for a discussion on how to encourage more women to enter the political pipeline and run for office in the future.

FINANCE COMMITTEE

2–3:30 p.m. | 554AB

INTERGOVERNMENTAL AFFAIRS COMMITTEE

Redistricting 2011: Decisions of a Decade

2–3:30 p.m. | 555AB

Since the 17th Amendment severed the direct relationship between state legislatures and the U.S. Senate nearly 100 years ago, the redistricting process has become the single most important lever for states to influence the composition of Congress. This session will explore the challenges before states as they embark on this vital task.

Agenda

POLITICS, POLICY AND REALITY: WHAT'S REALLY GOING ON IN WASHINGTON

3:30–5 p.m. | Ballroom A

As managing editor of PBS' "Washington Week," **Gwen Ifill** shapes and directs news coverage for one of the most iconic public affairs programs on television. The news program, because of its nature, can delve extensively behind the scenes to bring you the complete stories shaping your world. Ifill, one of the America's most respected journalists, brings her experience and trademark wit to bear on the day's political headlines, including what's going on inside the Obama administration and on Capitol Hill, and how both affected the 2010 midterm elections. In a presentation filled with insight and wisdom gained from years of covering some of the toughest beats in Washington, Ifill gives audiences the benefit of her work on American politics, foreign policy and the biggest trends affecting business, family and government.

BOOK SIGNING WITH GWEN IFILL

5 p.m. | Expo Show, Prefunction, 5th Floor

Borders Bookstore will begin selling books at 3 p.m.

SPECIAL RECEPTIONS

5:30–6:30 p.m.

- **CSG-WEST RECEPTION**
555AB
- **CSG EASTERN REGIONAL CONFERENCE RECEPTION HONORING DEPUTY SPEAKER ROBERT GODFREY**
551AB
- **CSG MIDWESTERN LEGISLATIVE CONFERENCE RECEPTION**
552AB
- **CSG SOUTHERN LEGISLATIVE CONFERENCE RECEPTION**
556AB
- **TOLL FELLOW ALUMNI RECEPTION (INVITATION ONLY)**
553AB

HOST STATE EVENT: WATERFIRE AT WATERPLACE

7 p.m.

In the heart of the city's riverfront and business district, WaterPlace Restaurant overlooks the Providence River and WaterFire Basin. Local artist Barnaby Evans has created WaterFire Providence, a multi-sensory experience that draws hundreds of thousands of visitors to the city. This series of bonfires installed on the three rivers of downtown Providence entices with aromatic wood smoke, flickering firelight and enchanting music. You won't want to miss this one-of-a-kind event as the City of Providence lights a special **WaterFire** for the 2010 CSG National Conference. Gather with your fellow attendees from across the

country for food, music and one of Providence's most treasured traditions.

Dress is casual.

A SALUTE TO PUBLIC SERVICE— CSG DESSERT RECEPTION

9–11 p.m. | Grand Ballroom, 17th Floor, Biltmore Hotel

Join your colleagues for coffee, cordials and desserts at the historic Biltmore hotel.

MONDAY, DEC. 6

CSG REGISTRATION DESK OPEN

7 a.m.–2 p.m. | Prefunction, 5th Floor

CLOSING GENERAL SESSION: CANADA & THE U.S.— NEIGHBORS, FRIENDS, ALLIES

Approaching Issues of Energy, Environment and Economic Development from a North American Perspective

7:30–9 a.m. | Ballroom A

Canadian Ambassador to the U.S. **Gary Doer** has been named by *Business Week* magazine as one of the top 20 international leaders on climate change—and he certainly knows what he's talking about when it comes to successful strategies for cross-border and regional cooperation. A former premier of Manitoba, he worked extensively with U.S. governors to enhance Canada-U.S. cooperation on trade, climate change and renewable energy. Now, as representative of America's largest trading partner and secure supplier of imported energy, Doer will discuss the upcoming energy challenges and opportunities faced by the states, provinces and North America as a whole.

CHEMART TECHNICAL TOUR

9:30 a.m.–Noon

Take a visit to Lincoln, R.I.—located in the heart of historical Blackstone Valley—and tour the manufacturing facilities of the **ChemArt Company**. Founded in 1976, ChemArt is an American manufacturer of custom brass ornaments and keepsakes. Join us and learn how a concept or design is transformed into a 24-karat gold and brass, hand-assembled ornament and packaged on-site. ChemArt makes the official White House Christmas ornaments. Pre-registration required; space is limited.

COMMITTEE ON SUGGESTED STATE LEGISLATION (PART 2)

9–10:30 a.m. | 555AB

CSG MIDWESTERN LEGISLATIVE CONFERENCE EXECUTIVE COMMITTEE

10:30 a.m.—Noon | Ballroom B

WAIT, YOU DO WHAT?! EXPLORING SIMILARITIES AND DIFFERENCES IN RESPONSIBILITIES OF U.S. STATES AND CANADIAN PROVINCES

Sponsored by the International Committee
Open to all attendees.

10:30 a.m.—Noon | 556AB

North American citizens enjoy a unique advantage in that they all operate under a similar (federalist) system of government. That said, each nation is not without its unique characteristics and differences. In this session, **CSG's international partners** will provide participants with a basic understanding of the roles and jurisdictional responsibilities of legislators in Canadian provinces, in addition to a simple analysis of similarities and differences to U.S. counterparts. Engage with speakers and colleagues to discuss and determine which areas are of greatest interest and importance. Themes emerging from this discussion will be used to shape the agenda for the 2011 CSG North American Summit.

LEADERSHIP LUNCHEON (OPEN TO ALL ATTENDEES)

Noon—1:30 p.m. | Ballroom A

Governing Board/Executive Committee will take place during lunch.

SPECIAL POLICY WORKSHOPS

2–5 p.m.

- **EDUCATION: COMMON CORE STATE STANDARDS—
ADOPTION & TRANSITION**

551AB

As a state policymaker, you will confront many challenges associated with the adoption and implementation of the Common Core State Standards Initiative in your state. In an effort to engage state leaders, CSG is conducting a special policy workshop concerning the academic and fiscal implications of adoption and implementation of the common state standards. CSG has held similar discussions with policymakers around the country, and it's clear there is both a great deal of misinformation and uncertainty about what Common Core State Standards will mean for states and local school districts, as well as what steps are critical for successful implementation. Join in the discussion of the issues associated with adoption and implementation in your state helping you in your future decision-making.

- **HEALTH & PUBLIC SAFETY: INTERSTATE PRESCRIPTION
DRUG MONITORING COMPACT**

552AB

More than 40 states currently have prescription monitoring programs aimed at reducing the growing epidemic of prescription drug abuse. While these programs are a significant accomplishment in the fight against prescription drug abuse, states still are largely unable to share information about prescription drug data on an interstate level. To that end, CSG, through its National Center for Interstate Compacts, is leading an effort to design an interstate compact to increase uniformity and information sharing among state prescription drug monitoring programs. Join the half-day meeting that will provide state policymakers their first opportunity to review the compact in detail. Sessions will focus on the use and practicality of interstate compacts, the escalating problem of prescription drug abuse and the specific features of the Prescription Drug Monitoring Program Compact.



About CSG

CSG MISSION

Established in 1933, The Council of State Governments is the only organization that takes state government to the next level by creating a multibranch, nonpartisan community. Because of this community, we are able to identify and share best practices and take on the critical challenges of the future in an unparalleled fashion. We do research, we create forums for innovation, and through our community we ensure the states continue to be recognized as the laboratories of democracy.

CSG OVERVIEW

Governors, legislators, justices, appointed officials and agency directors—our community is composed of officials from all three branches of government from every state and territory in the U.S. Several Canadian provinces also participate in the CSG community through affiliations with CSG's regional offices. CSG's expertise includes affiliate organizations with specialized knowledge. Government affairs professionals from Fortune 500 companies, professional associations and nonprofit groups participate in the community through the CSG Associates program.

CSG WASHINGTON, D.C., OFFICE

CSG's Washington, D.C., office provides a voice for state leaders to Congress. The Washington office monitors federal developments and trends and evaluates the impact of federal activities, including U.S. Supreme Court decisions, on states. The CSG Washington office is well-positioned to create the kind of relationships that grow into partnerships between the states and the federal government.

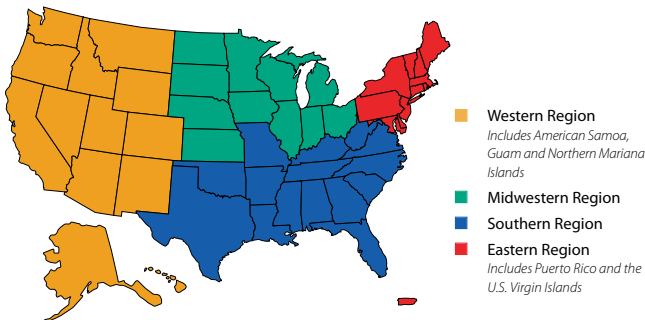
CSG REGIONS

Regional by design, CSG is a national community with six offices across the U.S. The headquarters office is in Lexington, Ky., and the federal office is located in Washington, D.C. Regional offices are located in Atlanta, Chicago, New York City and Sacramento. All CSG members have the opportunity to participate on two levels—regional and national. This structure invites focused participation from members on a more intimate, regional level and also provides a national community to exchange information and ideas.

CSG HEADQUARTERS

The national office in Lexington, Ky., is the epicenter for CSG's mission to help make states stronger. The headquarters office provides policy analysis and tracks national issues facing state governments. The Lexington staff also manages CSG's national meetings and programs. These national meetings convene state leaders, private sector partners and staff from every region to learn from guest speakers, network with colleagues and share solutions. CSG's flagship publications such as *The Book of the States* and *Capitol Ideas* magazine are also produced at our national office. State leaders rely on these publications, as well as our many policy briefs and multimedia materials, to assist them in the challenge of governance. The national office is also home to other CSG national programs: the Henry Toll Fellowship Program, the Associates Program, 15 CSG Affiliate organizations, Suggested State Legislation, the National Center for Interstate Compacts and the Innovations Awards.

To learn more about CSG, visit us on the Web at www.csg.org.



ACT INC.

Jim Morris | 500 ACT Drive | Iowa City, IA 52243 | ph 319.341.2907 | www.act.org

ACT Inc. is an independent, not-for-profit organization providing more than a hundred assessment, research, information and program management services to states in the broad areas of education and work force development.

ALZHEIMER'S ASSOCIATION *CSG Associate*

Michael Splaine | 1319 F Street, NW #500 | Washington, DC 20005 | ph 202.638.8663
mike.splaine@alz.org | www.alz.org

The Alzheimer's Association is the leading voluntary health organization in Alzheimer's care, support and research. Its mission is to eliminate Alzheimer's disease through the advancement of research; to provide and enhance care and support for all affected; and to reduce the risk of dementia through the promotion of brain health.

AMERICAN ASSOCIATION FOR NUDE RECREATION

Erich Schuttauf | 1703 North Main Street | Kissimmee, FL 34744 | ph 407.933.2064
pubaffairs@aanr.com | www.aanr.com

The American Association for Nude Recreation has been the credible voice of reason for nude recreation since 1931. The association has served more than 213,000 individual members and has 260 affiliated clubs, resorts, bed & breakfasts, and RV campgrounds where folks enjoy sports and family social activities in a relaxed, friendly atmosphere.

AMERICAN VETERINARY MEDICAL ASSOCIATION

1931 N. Meacham Road, Suite 100 | Schaumburg, IL 60173 | ph 847.925.8070
avmainfo@avma.org | www.avma.org

The American Veterinary Medical Association is a nonprofit organization created to advance the science of veterinary medicine. The association represents nearly 85 percent of the nation's veterinarians and is the recognized national voice for the profession.

BUREAU OF ECONOMIC ANALYSIS

Gianna Marrone | 1441 L Street, NW | Washington, DC 20230 | ph 202.606.9633
gianna.marrone@bea.gov | www.bea.gov

The Bureau of Economic Analysis is an agency of the U.S. Department of Commerce. The bureau produces economic accounts statistics that enable government and business decision-makers, researchers and the American public to follow and understand the performance of the nation's economy.

CENTERS FOR MEDICARE & MEDICAID SERVICES

Darlene Pfeffer | 7500 Security Boulevard | Baltimore, MD 21244 | ph 410.786.0761
Darlene.Pfeffer@cms.hhs.gov | www.medicare.gov

The Centers for Medicare & Medicaid Services manages several critical programs: Medicare, Medicaid and the State Children's Health Insurance programs. Learn how seniors and people with disabilities can take advantage of these programs. The agency will have information about preventive services, disability information, prescription drug coverage, extra help for people with limited income, and more.

CHEMART

Allison Hamilton | 15 New England Way | Lincoln, RI 02865 | ph 401.333.9200
ahamilton@chemart.com | www.chemart.com

ChemArt—official manufacturer of the White House ornament—specializes in helping organizations develop successful custom keepsakes used for donor recognition, raising awareness, fundraising or commemorating a special event.

Exhibitors

COUNCIL ON ACCREDITATION

Adam Malitz | 120 Wall Street, 11th Floor | New York, NY 10005 | ph 212.797.3000 ext. 226
amalitz@coanet.org | www.coanet.org

The Council on Accreditation's mission is to partner with human service organizations worldwide to improve service delivery outcomes by developing, applying and promoting accreditation standards.

DIESEL TECHNOLOGY FORUM *CSG Associate*

Dawn Fenton | Diesel Technology Forum | 5291 Corporate Drive, Suite 102 | Frederick, MD 21703
ph 301.668.7230 | dtf@dieselforum.org | www.dieselforum.org

The Diesel Technology Forum is a nonprofit organization dedicated to raising awareness about the economic importance and environmental progress of diesel engines and equipment. Forum members represent the three parts of the modern clean-diesel system: advanced engines, cleaner diesel fuel and effective emissions-control systems.

EMBASSY OF CANADA

Megan Lynch | 501 Pennsylvania Avenue N.W. | Washington, DC 20001 | ph 202.682.7704
megan.lynch@international.gc.ca | www.canadainternational.gc.ca

Canada is the U.S.'s largest trading partner—it is the number one export market for 34 states. Eight million U.S. jobs depend on trade with Canada. Canada is also the U.S.'s largest and most secure supplier of imported energy. To facilitate this highly successful and friendly relationship, Canada, in close collaboration with the U.S., works to ensure the U.S.-Canada border is open for legitimate trade and travel and closed to terrorists.

ESRI *CSG Associate*

Richard Leadbeater | 380 New York Street | Redlands, CA 92373 | ph 909.793.2853
rleadbeater@esri.com | www.esri.com

Think and plan geographically. As the market leader in geographic information systems, ESRI technology is used in more than 350,000 organizations worldwide. It uses GIS to collect, manage and analyze geographic information to help you solve problems and make better decisions.

FIRE SPRINKLER INITIATIVE

Eileen Scafdi | 1 Batterymarch Park | Quincy, MA 02169 | ph 617.984.7278
escafdi@nfpa.org | www.firesprinklerinitiative.org

The Fire Sprinkler Initiative: Bringing Safety Home is a National Fire Protection Association campaign to mandate the use of fire sprinklers in new one- and two-family homes.

GROWERS FOR BIOTECHNOLOGY

Douglas R. Jones | P.O. Box 1454 | Meridian, ID 83680-1454 | ph 208.420.8100
drjonestwf@msn.com | www.growersforbiotechnology.org

The Growers for Biotechnology believes biotechnology benefits consumers, producers and the environment. Biotechnology holds more potential benefits for the entire world's food system than any other agricultural technology.

INSTITUTE FOR BUILDING TECHNOLOGY AND SAFETY

Paul Hancher | 505 Huntmar Park Drive, Suite 250 | Herndon, VA 20170 | ph 703.481.2000
phancher@ibts.org | www.ibts.org

The Institute for Building Technology and Safety partners with state and local governments to strengthen building departments, promote economic development, enhance smart growth and build capacity through training.

KNOWWHO

Bruce Brownson | 8245 Backlick Road, Suite F2 | Lorton, VA 22079 | ph 703.619.1544
bbrownson@knowwho.com | www.knowwho.com

KnowWho offers a total data solution to all advocacy needs—ZIP codes; federal, state and local government officials; candidates; bills and votes; FEC data; media contacts; maps—custom data and software that really work. Solutions in Outlook, Salesforce CRM and Microsoft Dynamics CRM are on display in KnowWho's booth.

MOHEGAN SUN

Gary Baker | 1 Mohegan Sun Boulevard | Uncasville, CT 06382 | ph 860.862.5309
gbaker@mohegansun.com | www.mohegansun.com

NASA DEVELOP NATIONAL PROGRAM

Lindsay Rogers | NASA Langley Research Center MS 307 | Hampton, VA 23681 | ph 757.864.7283
Lindsay.M.Rogers@nasa.gov | develop.larc.nasa.gov

DEVELOP is a NASA Applied Sciences training and development program. Students, mentored by NASA science advisers, work on Earth science research projects and extend research results to state and local communities. The projects demonstrate to community leaders how NASA science measurements and predictions can be utilized to address state and local policy issues.

NATIONAL COUNCIL OF STATE BOARDS OF NURSING *CSG Associate*

Dawn Kappel | 111 E. Wacker Drive, Suite 2900 | Chicago, IL 60601 | ph 312.525.3667
dkappel@ncsbn.org | www.ncsbn.org

The National Council of State Boards of Nursing is an organization through which boards of nursing act and counsel together on matters of common interest and concern that affect public welfare. The major functions of the council include the development of the NCLEX® examinations, promoting uniformity in nursing regulation and serving as a forum for information exchange for members.

NATIONAL GUARD BUREAU

Caroline Mica Jolly | 1411 Jefferson Davis Hwy. #11200 | Arlington, VA 22202 | ph 703.607.2554
caroline.mica.jolly@us.army.mil | www.ng.mil/default.aspx

The National Guard saves lives and property when disasters strike home and serves America worldwide to protect our nation. National Guard—Always Ready, Always There.

NATIONAL INSTITUTE OF CORRECTIONS

Kermit Humphries | 320 First Street NW | Washington, DC 20534 | ph 202.514.0118
khumphries@bop.gov | www.nicic.gov

The National Institute of Corrections is a federal agency that provides state corrections agencies with training, technical assistance, information services and policy/program development initiatives at its own expense. Services to state policymakers include telephone assistance, Web-based information and policy development assistance.

OFFICE OF JUSTICE PROGRAMS

Michael Lambert | 2277 Research Boulevard | Rockville, MD 20850 | ph 301.519.6208
michael.lambert@lmco.com | www.ojp.usdoj.gov

The Office of Justice Programs supports federal, state and local efforts to prevent and control crime, improve the criminal justice systems, increase knowledge of crime-related issues and assist crime victims.

Exhibitors

OFFICE OF THE UNDER SECRETARY OF DEFENSE

Thomas A. Hinton | 241 18th Street, S. | Crystal Sq. 4, #302 | Arlington, VA 22202 | ph 703.602.4949
Thomas.Hinton.ctr@osd.mil | www.USA4militaryfamilies.org

The USA 4 Military Families Initiative of the Department of Defense seeks to make state policymakers aware of critical quality of life issues impacting service members and their families, particularly those that intersect with state policy.

PARTNERSHIP FOR PREVENTION *CSG Associate*

Ripley Forbes | 1015 18th Street, NW, Suite 300 | Washington, DC 20036-5215 | ph 202.833.0009 x106
rforbes@prevent.org | www.prevent.org

Partnership for Prevention is a national nonprofit membership organization comprised of leaders in the business community, nonprofit organizations and local and state governments advancing evidence-based prevention in policies and practices.

SOCIAL SECURITY ADMINISTRATION

Alfredo Padilla | 6401 Security Boulevard | Annex 3423 | Baltimore, MD 21235 | ph 410.965.7610
alfredo.padilla.jr@ssa.gov | www.ssa.gov

Need Social Security answers for your constituents on retirement, survivors, disability, Medicare Part D, and more? Let us provide you with the tools to do business online. Come see us at booth 24.

TOY INDUSTRY ASSOCIATION *CSG Associate*

Andy Hackman | 1115 Broadway, Suite 400 | New York, NY 10010 | ph 646.520.4851
ahackman@toyassociation.org | www.toyassociation.org | www.toyinfo.org

The trade association for the North American toy industry promotes fun and safe play. The association partners with industry, government and consumer representatives to develop, promote and maintain rigorous toy safety standards. It also educates toy companies on best compliance practices and provides support to children in need through a charitable foundation. The organization also fosters economic growth and the local employment of highly skilled professionals across the U.S.

TRANSITIONS IN CAREGIVING, NEW HAMPSHIRE BUREAU OF ELDERLY & ADULT SERVICES

CSG Innovations Winner

Clay Creapaux, Kathleen Otte | 129 Pleasant Street | Concord, NH 03301 | ph 603.271.5554
clcreapaux@dhhs.state.nh.us | www.dhhs.state.nh.us/dcbcs/beas/

Transitions in Caregiving, a project of the New Hampshire Bureau of Elderly & Adult Services in partnership with University of New Hampshire Institute on Disability, Gateways Community Services and the ServiceLink network is changing the way supports are provided to informal caregivers of older adults statewide.

URAC

Justin Peters | 1220 L Street, NW, Suite 400 | Washington, DC 20005 | ph 202.962.8813
jpeters@urac.org | www.urac.org/about/

URAC is a nonprofit organization that promotes continuous improvement in the quality and efficiency of health care management through accreditation, education and measurement.

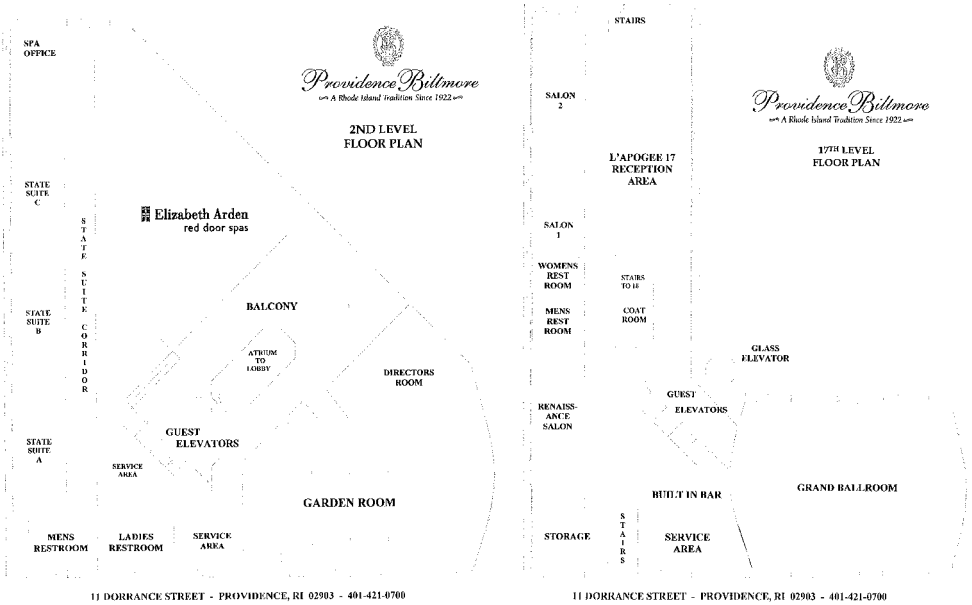
U.S. CENSUS BUREAU

Charles Pennington | Exhibit Program 8H186B | Washington, DC 20233 | ph 301.763.1766
Charles.f.pennington.jr@census.gov | www.census.gov

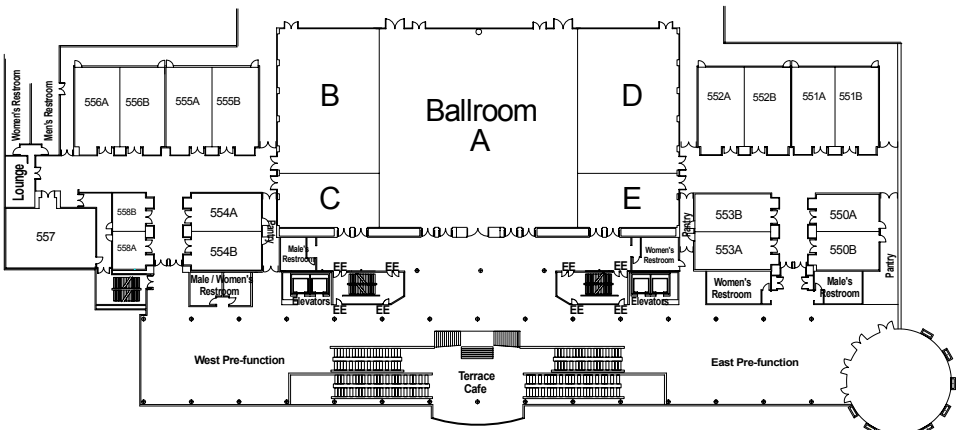
The Census Bureau serves as the leading source of quality data about the nation's people and economy. We honor privacy, protect confidentiality, share our expertise globally, and conduct our work openly.

Meeting Facilities

Providence Biltmore



Rhode Island Convention Center Fifth Floor



CSG's 2011 Meetings



CSG GROWTH & PROSPERITY SUMMIT
MOHEGAN SUN | UNCASVILLE, CT | MARCH 26-30

CSG SOUTHERN LEGISLATIVE CONFERENCE
65TH ANNUAL MEETING
MEMPHIS, TN | JULY 16-20

CSG MIDWESTERN LEGISLATIVE CONFERENCE
66TH ANNUAL MEETING
INDIANAPOLIS, IN | JULY 17-20

CSG-WEST 64TH ANNUAL MEETING
HONOLULU, HI | JULY 30-AUG. 2

CSG EASTERN REGIONAL CONFERENCE
51ST ANNUAL MEETING
HALIFAX, NOVA SCOTIA | AUG. 7-10

CSG NORTH AMERICAN SUMMIT
HYATT BELLEVUE | BELLEVUE, WA | OCT. 19-23

STAY TUNED AT WWW.CSG.ORG/EVENTS