Interstate Compact Offender Tracking System

**PROCESS**

- Initial planning phase
  - Budget
  - Project plan
  - Project manager
- Define requirements
  - Business processes and workflow
  - Software and hardware
  - Hosting
  - Support
- Request for proposals (RFP)
  - Identify potential vendors
  - Prepare and publish RFP
  - Vendor interviews and selection
- Contract with a vendor
  - Deliverables vs. Time and Materials
  - Payment process
  - Penalties
- Development process
  - Technology Committee
  - Project meetings
  - Change orders
  - Delivery schedule
- Policies and standards
  - Privacy issues
  - HIPPA
  - Security
  - Audits
- Training
  - State training
  - User training
  - WebEx, OnDemand and Flash technologies
  - Training bulletins and newsletters
- Implementation
  - Readiness planning
  - Legacy data conversion
  - Integration
- Post Implementation
  - Help desk support
  - Prioritizing fixes and enhancements
  - Data Cleansing
  - Reporting
Interstate Compact Offender Tracking System

*Design and Operation*

- ICOTS is an electronic information system created by ICAOS to manage compact offender transfers and information
- Web-based Application hosted by Appriss, Inc.
- Automated workflow
- Tracks and reports violations
- Flexible reporting
- Near paperless
- XML web-service to exchange information with other criminal justice systems
- Complies with NIEM/GJXDM standards for increased interoperability
- NLETS approved hosting facility
- Website support for ICOTS
- Training
  - Compact Office training
  - User training
  - Training technologies
  - Instructor lead training
  - Self-paced learning
  - Training bulletins
  - Articles and newsletters
- Implementation
  - Readiness planning
  - New transfer October 6, 2008
  - 12/5/2008 deadline for loading legacy data
- Post Implementation
  - Helpdesk support for the application and business processes
  - Prioritize fixes and enhancements
  - Newsletters and updates
- Issues
  - Vendor knowledge of business practices
  - Vendor delays
  - ICAOS delays
  - Change orders
  - Cost control
  - Legacy data
  - User training
- Statistical Information (as of October)
  - 29,714 Users
  - 6,730 Transfer Requests
  - 18,842 Offenders
  - Fixes are released weekly
  - Enhancements
  - Training:
    - 11 National Leader Training Sessions
    - Six Training Bulletins/Tutorials Released
    - Nine Flash Tutorials Developed
    - Over 30 state conducted training sessions via WebEx
- Demonstration